YN SAFETY AND HEALTH
CONSULTANCY SERVICES (M) SDN BHD
优 能 安 全 培 训 机 构

ISO 9001:2015 Requirement Awareness Training

HRDF SBL-KHAS
Claimable

INTRODUCTION

ISO 9001:2015 is an internationally recognized Quality Management (QMS) standard that helps organizations improve quality, enhance customer satisfaction, and achieve continual improvement. This training provides participants with an understanding of ISO 9001:2015 requirements and practical implementation of the Quality Management System.

OBJECTIVE

Participants will be benefit by being able to:

- Understand ISO 9001:2015 requirements and principles
- Apply quality objectives and risk-based thinking
- Understand QMS implementation and documentation requirements
- Improve process effectiveness and customer satisfaction



COURSE CONTENTS

Introduction to ISO 9001	- ISO 9001 principles and benefits - Process approach and QMS overview
EMS Planning & Leadership	- Organizational context and interested parties - Leadership, commitment and quality policy
Operational Control	- Risks, opportunities and quality objectives - Resources, competence and documented information
Aspect & Impact Evaluation	- Operational planning and customer requirements - Product and service control
Performance & Improvement	- Monitoring, internal audit and management review - Corrective action and continual improvement

CERTIFICATION

Certificate of Attendance

TARGET GROUP

- ISO 9001:2015 steering committee member
- quality management personnel
- anyone who is interested on ISO9001:2015 management system

METHODOLOGY

Theory Presentation | **Q & A**



ABOUT SPEAKER

Trainer: Elaine Tan

Education

- Degree in Environmental and Occupational Health, UPM

Qualification

- 10 years experience involved in environmental, safety and health
- Certified Safety and Health Officer (HQ/16/SHO/04/00559)
- SO14001:2015 & ISO45001:2018 lead auditor
- Waste water treatment plant competent person (CePIETSO-PCP/00772)
- Scheduled waste competent person (CePSWAM/02181)
- Scrubber competent person (CePSO/00573)
- Certified HRDF Trainer (TTT/6343)

FOR MORE DETAIL, PLEASE CONTACT

YN Safety and Health Consultancy Services Enterprise

Name : **Elaine Tan**
Phone : 0149208100
Email : yn.leadsafety@gmail.com

Other Safety and Health Consultancy Services are provided. Please contact to get more details.